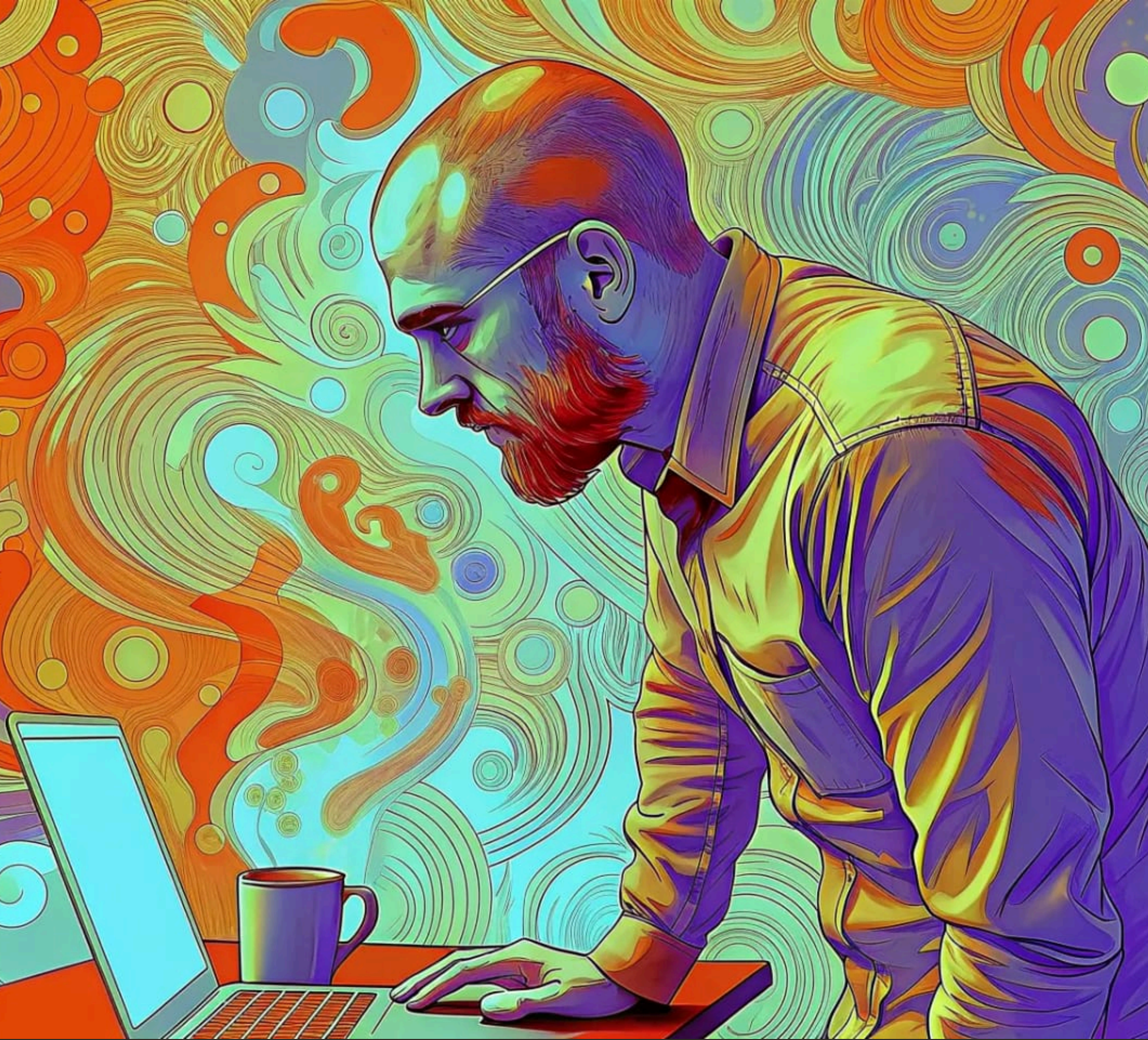




SUCCESS CRITERION 1.2.4 · LEVEL AA

Captions (Live)



“It's live for everyone else. For me it's a silent movie with a three-day wait for the subtitles.”

Who this helps: Deafness, Hard of Hearing

SUCCESS CRITERION 1.2.4 · LEVEL AA

Captions (Live)

Captions are provided for all live audio content in synchronized media.

Principle 1: Perceivable

Guideline 1.2: Time-based Media

What each role can do

Product manager

Budget for live captioning, by a human captioner or a vetted automatic service, for every live event.

Designer

Design the live player with a visible captions toggle and space for captions that does not cover the speaker.

Developer

Integrate a real-time caption feed into the live stream and keep the delay as short as possible.

Tester

Join a live rehearsal and check caption accuracy, delay and the toggle on several devices.

Once it is fixed



“I laughed at the joke at the same moment as the room. That's what live means!”

WCAG Quotes

Every WCAG 2.2 success criterion,
told by the person it helps.

mpaiva.com/wcag-quotes/1-2-4-captions-live

The quotes are written to illustrate the criterion. They are
not testimonials from real people.