



SUCCESS CRITERION 2.2.4 · LEVEL AAA

Interruptions



“If I wanted constant interruptions, I'd go back to working in an open office!”

Who this helps: Attention-Deficit Disorder

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Interruptions

Interruptions can be postponed or suppressed by the user, except interruptions involving an emergency.

Principle 2: Operable

Guideline 2.2: Enough Time

What each role can do

Product manager

Minimize or give control over any interruptions like pop-ups, updates, or alerts.

Designer

Design a UI that lets users control or postpone interruptions.

Developer

Provide settings for users to customize the frequency and type of interruptions.

Tester

Test the ability to postpone or turn off interruptions and make sure emergency alerts are an exception.

Once it is fixed



“Ah, peace at last! Now I
can work — or procrastinate
— in tranquility!”

WCAG Quotes

Every WCAG 2.2 success criterion,
told by the person it helps.

mpaiva.com/wcag-quotes/2-2-4-interruptions

The quotes are written to illustrate the criterion. They are
not testimonials from real people.