



SUCCESS CRITERION 3.2.3 · LEVEL AA

Consistent Navigation



“Where did the menu go?
It was at the top, now
it's at the bottom? Make
up your mind, website!”

Who this helps: Cognitive Impairments, Visual Impairments

Consistent Navigation

Navigational mechanisms that are repeated on multiple web pages within a set of web pages occur in the same relative order each time they are repeated.

Principle 3: Understandable

Guideline 3.2: Predictable

What each role can do

Product manager

Ensure a consistent navigational structure across the website.

Designer

Design navigation elements to appear in the same relative order on all pages.

Developer

Use a consistent template for the navigational elements.

Tester

Verify that the navigation is consistent across different pages and sections.

Once it is fixed



“Finally, I can navigate without feeling like I'm in a maze. You're a lifesaver!”

WCAG Quotes

Every WCAG 2.2 success criterion,
told by the person it helps.

[mpaiva.com/wcag-quotes/3-2-3-consistent-
navigation](https://mpaiva.com/wcag-quotes/3-2-3-consistent-navigation)

The quotes are written to illustrate the criterion. They are
not testimonials from real people.